



RedSky IT Customer Advisory Bulletin BULLETIN NUMBER ALL018 06 Nov 2007

Who will be affected

ALL SUMMIT CUSTOMERS

What is the Impact

Checking Your Desktop Client Shortcut Examples

Check your Redskyit Desktop Client shortcut settings

- Close the Redskyit Desktop Client if you are running it
- Right click on your RedskyIT Desktop client icon and select properties. Click the shortcut tab if you have one.
- Look at the "target" field and change it according to the table below

If existing target begins with	Then change it to
c:\...	\\construct\shared\ramesys\client\rdclient.exe
\\construct\...	\\construct\shared\ramesys\client\rdclient.exe
\\a.b.c.d\... (a.b.c.d being a numeric IP address e.g. 192.168.0.1)	\\a.b.c.d\shared\ramesys\client\rdclient.exe (don't change the existing numeric IP address)

If existing target begins with	Then change it to
c:\...	\\axim\shared\ramesys\client\rdclient.exe
\\axim\...	\\axim\shared\ramesys\client\rdclient.exe
\\a.b.c.d\... (a.b.c.d being a numeric IP address e.g. 192.168.0.1)	\\a.b.c.d\shared\ramesys\client\rdclient.exe (don't change the existing numeric IP address)

The above are some examples and may differ on your system , basically you need to run the client from your network server (S Drive for example) and locate the client folder and run RDClient.exe.

When you next start the RedskyIT Desktop Client you may see the message "Some system files are out of date". If so, continue and your machine will be updated with the new client automatically.

Yours Sincerely
 RedskyIT Support